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# iCommittee goes live at Interior Health

The iCommittee module of CACTUS is now in use by medical leaders at Interior Health. iCommittee facilitates the credentialing and privileging review process by electronically organizing application documents, data, and assessments; all within one interface. Interior Health's pioneering use of iCommittee in the provincial system is step one in the phased go live of five modules that will expand the CACTUS software functionality for BC health authorities.

## Tips for password resets in CACTUS accounts

Forgotten passwords have emerged as an issue for CACTUS software users in recent reappointments. This includes users of both AppCentral and iCommittee. There is a self-serve process for password resets, but it becomes more complicated if you have also forgotten your security challenge responses or if a third party is blocking your reset email.

### Your challenge question response – is it safe, stable, and simple?

In general, the responses you give to the challenge questions should be safe and stable; meaning your response cannot easily guessed or researched, and it does not change over time.

Equally important is that the response be memorable and simple. This can be trickier than it sounds. For example, if your initial answer to "In which city did I get married?" was "L.A." then you will not be successful in future if you answer the question with "Los Angeles." Challenge responses must accurately mirror the capitalization, spaces and spelling of your original answer. The key is to ensure that your unique response is precise and consistent, while still being easy for you to remember.

#### The password reset email—is it getting through to your account?

Some users are unable to get to the challenge questions because they do not receive the password reset email. Reasons why you may not receive the reset email include:

Cause of email block	Action required
Desktop antivirus software	You may need to adjust the security scanning settings of hyperlinks.
Email SPAM filters	In this case, add the email address <u>noreply@bcmqi.ca</u> to your safe sender contact list. Check the help or privacy settings in your email program to learn how.

In some instances, practitioners may need to contact their email service provider, such as Telus or Shaw, to ensure that email from CACTUS software can reach their account.

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The *Update* reports on activities underway to strengthen BC's medical quality framework.



## Dictionary refresh

#### **Reviews in progress**

In March, the panels for Nurse Practitioners and Midwives each had their first review sessions. They join the five panels now in progress, including those for general surgery, anesthesiology, diagnostic imaging, and two pathology dictionaries. The hematological pathology panel are the first to complete their work and have signed off on a revised dictionary that can now move on to the approval process.

As part of the refresh, subject-matter experts are also being consulted in sub-panels on emerging practices in Endovascular Treatment or EVT, and interventional pain management.

#### Next up

Privileging dictionary review panels to launch in April and May include:

- Family Medicine/General Practice
- Family Medicine
  Enhanced Surgical Skills
- Family Medicine- Anesthesiology
- Pediatric Surgery

Learn more at bcmqi.ca.

Practitioners are encouraged to direct questions or concerns about AppCentral or the provincial privileging dictionaries to their medical leaders or local medical administration office.

The BC Medical Quality Initiative (BC MQI) brings health care partners together to develop ways to improve the quality of medical care for people living in BC.