

Physician Feedback on 2016 Online Re/appointments

Input from physicians and staff across BC has helped BC MQI assess the year one rollout of appointments in AppCentral (CACTUS Software) and to set priorities for future improvements. Feedback includes direct input from more than 250 individual physicians and consolidated reports from working groups and five provincial credentialing offices.

OVERVIEW - PRIORITIES IDENTIFIED IN FEEDBACK ON APPCENTRAL, YEAR ONE.

Improvements made in the 2016 cycle

- Simplification of software terms of use agreement
- Education on data security in the provincial system
- Page load times improved

Priorities to improve the AppCentral user experience in future

- Reduce sign up/sign on challenges
- Eliminate multiple accounts by single practitioners
- Monitor and improve system performance
- Enhance user-friendliness of AppCentral interface
- Monitor & address specific data entry challenges
- Improve privileging dictionaries' ease of use in system
- Improve coordination of education module requirements

Priority goals for an optimized provincial platform

- Substantially reduce or simplify upload requirements
- Enhance practitioner access to and use of personal files
- Streamline credentialing to reduce duplication of processes across health authorities or organizations

See the full report here: bcmqi.ca/AppCentral-Feedback-Report2016

The feedback demonstrates the work yet to do to achieve a streamlined and user-friendly system. BC MQI is working with the software vendor and provincial health authorities to assess the feasibility, impact and cost of proposed solutions—including introduction of a new version of AppCentral anticipated for 2017.

Subscribe to the BC MQI Update



Get the Update on activities underway to strengthen BC's medical quality framework.

Sign up here: bcmqi.ca/subscribe/

Privileging Dictionary Refresh Set to Begin

The scheduled review and refresh of the privileging dictionaries is confirmed to begin this fall. Support secured from the Specialist Services Committee ensures that participation by non-salaried specialists on the review panels will be compensated. Overall, the review process will engage more than 300 physicians over a 3-year cycle of dictionary reviews.

See the preliminary schedule, including the dictionaries first up for review at: bcmqi.ca/privileging-dictionaries/review-and-refresh-cycle-1/

We're Hiring a Medical Leader (Privileging Dictionary Refresh)

The Medical Leader (Privileging Dictionary Refresh) will oversee the review of the 64 provincial dictionaries, and will support new dictionary development. In this part-time role, the Medical Leader will provide leadership to a provincial steering group and expert panel co-chairs, while working with the BC MQI office to implement the 3-year schedule of dictionary reviews.

Interested? Read the [job posting](#) and apply by September 12.

Practitioners are encouraged to direct questions or concerns about AppCentral or the provincial privileging dictionaries to their medical leaders or local medical administration office.

The BC Medical Quality Initiative (BC MQI) brings health care partners together to develop ways to improve the quality of medical care for people living in BC.

New Requirements for Practitioners' AppCentral Passwords

New and more complex password requirements are now in place for practitioner accounts in AppCentral, to align with provincial Health Information Privacy and Security Operations Committee (HIPSOC) recommendations for optimal account security. Practitioners will be prompted to fortify passwords to meet the new conditions and to answer the challenge when they forget their account credentials and need to reset their password.

Old password

Must contain a number
Minimum length = 8 characters
Number of attempts for reset = unlimited

New password

Must contain a number and punctuation
Minimum length = 10 characters
Number of attempts for reset = 5

Surgical UE Privilege Now Available to Family Physicians

Surgical Uterine Evacuation (Surgical UE) privileges may now be sought by family physicians, for use in provincial health authority facilities. This newly developed privilege serves to fill the gap left by the omission of Surgical UE privileges from the original Family Practice / General Practice dictionary. The privilege was developed by a panel of seven subject matter experts and two co-chairs that work across six BC health authorities. Panelists included providers of Surgical UE from urban and rural/ remote practices. The privilege underwent three rounds of review and revision with input from peer networks, medical leaders and CPSBC.

View a reference copy of the Surgical UE non-core privilege at bcmqi.ca/privileging/dictionaries. Any request for privileges should be directed to your local Medical Affairs office.

Practitioners are encouraged to direct questions or concerns about AppCentral or the provincial privileging dictionaries to their medical leaders or local medical administration office.

The BC Medical Quality Initiative (BC MQI) brings health care partners together to develop ways to improve the quality of medical care for people living in BC.