

# Practitioner steps in the 360



## PRACTITIONER STEPS IN EACH PHASE:

<ul style="list-style-type: none"><li>• Complete a self-assessment</li><li>• Send requests to colleagues and coworkers to act as raters for your 360</li><li>• Gather rater email addresses and enter them in your account on the MCC platform</li><li>• Distribute the survey or survey link to patients</li><li>• Select a peer facilitator from the possible matches</li></ul>	<ul style="list-style-type: none"><li>• Schedule a meeting with your peer facilitator</li><li>• Review and reflect on the 360 report you receive from MCC</li><li>• Meet with your peer facilitator to discuss insights from your report and to develop an action plan</li></ul>	<ul style="list-style-type: none"><li>• Commence activities on your action plan</li><li>• Meet with your peer facilitator 60–90 days after initial meeting for a follow on conversation</li><li>• Obtain CPD credits</li></ul>
---	--	--

## SUPPORTING STEPS BY OTHERS:

<p>Your <b>health authority</b> will:</p> <ul style="list-style-type: none"><li>• Identify participants to initiate process</li></ul> <p><b>Medical Council of Canada (MCC)</b> will:</p> <ul style="list-style-type: none"><li>• Invite you to set up an account on their platform</li><li>• Monitor the volume of responses for your 360</li><li>• Compile responses to generate your 360 report</li></ul>	<p>Your <b>peer facilitator</b> will:</p> <ul style="list-style-type: none"><li>• Ensure you receive your report 3–5 days prior to meeting</li><li>• Review your 360 report prior to meeting with you</li><li>• Discuss insights from the report to assist you with interpreting results</li><li>• Help you to develop an action plan and identify relevant resources for action</li></ul>	<p>Your <b>peer facilitator</b> will:</p> <ul style="list-style-type: none"><li>• Discuss barriers and resources for acting on your plan</li><li>• Indicate completion of your process in the MCC portal</li></ul> <p><b>Medical Council of Canada (MCC)</b> will:</p> <ul style="list-style-type: none"><li>• Award you your certificate of completion</li></ul> <p>Your <b>health authority</b> will:</p> <ul style="list-style-type: none"><li>• Receive notice that your 360 is complete</li></ul>
--	--	--

**What is the MCC 360?** MCC 360 is a national program that gathers feedback from a practitioner’s patients, colleagues, and co-workers to let them know how they are doing — and where they can improve. MCC 360 evaluates how well a practitioner communicates and works with others, and how they perform as a healthcare professional.